



HOTEL REGULATIONS

To ensure the safety, comfort, and well-being of all guests, as well as compliance with local laws and regulations, kindly observe the following Hotel Regulations throughout your stay at Potique Hotel:

1. Please present valid identification at the Reception Desk during check-in.
 - * Foreign guests: A valid passport and visa (where applicable) are required.
 - * Vietnamese guests: Please present a valid National ID Card, Passport, or any other personal identification paperwork that have a valid portrait picture and recognized by Vietnamese authorities (for adults), and birth certificate (for children).
2. It is prohibited to bring to the hotel any weapons, explosives, toxic substances, hazardous chemicals, flammable materials, or any other dangerous items within the Hotel.
3. Gambling, the possession or use of illegal drugs, and all other unlawful activities are strictly prohibited. In accordance with the laws of the Socialist Republic of Viet Nam, guests shall bear full legal responsibility for any violations.
4. Please refrain from performing any illegal wildlife trading and consumption in the Hotel
5. Smoking is strictly prohibited in guest rooms and all indoor air-conditioned public areas. A cleaning fee of VND 5,000,000 will be charged should evidence of smoking be found in non-smoking areas.
6. Please ensure that your room door and balcony door are securely locked and switch off electrical appliances before leaving your room. Kindly notify the Reception immediately if your room key card is lost or stolen.
7. The number of guests staying in one room cannot exceed three adults or four people if containing two children under 12. For more information on age requirements and maximum guest counts for each case, please contact our Reception or dial 0 from your room.
8. Check-in time: 14.00. Check-out time: 12.00 at noon.
9. Please keep all valuables in the in-room safe. Guests are responsible for safeguarding their personal belongings in public areas. The Hotel shall not be liable for any loss resulting from failure to comply with this recommendation.
10. Guests are kindly requested to wear appropriate and respectable attire when entering meeting rooms, restaurants, and bars.
11. Nude sunbathing is not allowed.
12. Food, beverages, utensils, and equipment provided at the buffet restaurant must not be removed from the restaurant premises.
13. Please bring your room key card when entering the restaurant for breakfast.
14. Please provide your room number to the lifeguard when using sun loungers, towels, and umbrellas at the Hotel's beach areas.
15. Pets, as well as outside food and beverages, are not permitted within the Hotel.
16. Guests are kindly requested not to bring fruits or food with strong odors (such as durian, jackfruit, fermented foods, etc.) into guest rooms.
17. Please maintain a peaceful environment by avoiding loud conversations, excessive noise, or any disruptive behavior in public areas.
18. For security reasons, visitors who are not registered guests are not permitted to access guest room floors.
19. Please do not place your feet on or lie down across chairs or sofas in public areas.
20. Please support the Hotel's environmental initiatives by disposing of waste properly and using electricity and water responsibly.
21. Guests shall be responsible for compensating the Hotel for any loss, damage, or destruction of Hotel property caused by themselves or their visitors.
22. The installation or operation of high-power electronic equipment, servers, broadcasting devices, or similar equipment is prohibited. Guest rooms must not be used for cybercrime, illegal gambling, fraud, or any other unlawful activities.
23. Commercial photography, commercial filming, or the operation of unmanned aerial vehicles (UAVs), including drones, anywhere on Hotel premises is prohibited without prior written approval from Hotel Management.